Erie 2-Chautauqua-Cattaraugus BOCES SLS FIVE YEAR LIBRARY SYSTEM PLAN OF SERVICE (School Library Systems) 2021-2026

SECTION 1 - GENERAL INFORMATION

July 1, 2021 - June 30, 2026

- 1.1 Name of System Erie 2-Chautauqua-Cattaraugus BOCES School Library System
- 1.2 Street Address 9520 Fredonia-Stockton Road
- 1.3 City Fredonia
- 1.4 Zip Code 14063
- 1.5 Four Digit Zip Code Extension (enter N/A 9518 if unknown)
- 1.6 Telephone Number (enter 10 digits only) (716) 672-3162
- 1.7 Fax Number (enter 10 digits only) (716) 673-1970
- 1.8 Name of System Director Brian Mayer
- 1.9 E-Mail Address of the System Director bmayer@e2ccb.org
- 1.10 System Home Page URL https://e2ccb.libguides.com/sls/home
- 1.11 URL of Current Membership List https://e2ccb.libguides.com/ld.php?content_id=55728820

- 1.12 Date of Establishment 7/1/1985
- 1.15 Square Mileage of System Service Area 1,791
- 1.16 Population of System N/A Service Area
- 1.17 Type of System SLS

SECTION 2 - SYSTEM GOVERNANCE AND MEMBERSHIP

BYLAWS

2.1 URL of Current Governing Bylaws https://e2ccb.libguides.com/ld.php?content_id=55754314

APPOINTMENT/ELECTION OF SYSTEM BOARD/SYSTEM COUNCIL

- 2.2 System Board / System Council Appointment/Election

 Indicate whether the
 System Board /
 A - System Board / System Council Members are appointed
 System Council
 Members are
 appointed or elected
 (select one).
- 2.3 Indicate by whom the System Board / System Council Members are appointed/elected. Each year at the third council meeting, the SLS Council nominates new members for consideration to take over for those that are cycling out. The nominations are shared with the nominated members who are given the opportunity to accept the nomination. If any spots still remain open, the council will initiate an additional round of nomination until all spots have been filled. Once accepted, the new council members are provided information to help transition into their role on the Council and will begin their session the upcoming school year.

ADVISORY GROUPS

2.4 Advisory Groups - Indicate the groups that advise the System Board / System Council. (check all that apply):

a. Members Directors' Organization / SLS Yes Advisory Council

	Coordinators Group	1 05
h.	CO-SERS Advisory Committee	No
i.	Cooperative Collection Development Committee	Yes
j.	Other (specify using the note)	No

Communications

Yes

g.

SECTION 3 - PLANNING

NEEDS ASSESSMENT AND DEVELOPMENT OF THE PLAN OF SERVICE

3.1 Provide a summary describing the processes used to assess member needs in the development of the Plan of Service. 3.1 Provide a summary describing the processes used to assess member needs in the development of the Plan of Service. 3.1 Member needs were surveyed throughout the school year during the Communication Coordinators meetings, hosted workshops and feedback forms. Unfortunately, no annual survey was conducted last year due to the sudden departure of previous Coordinator. This year's Annual Survey was able to be used in addition to the other measures to gain an understanding of member's needs and update the plan to meet those needs.

- 3.2 Identify the groups involved in development of the Plan of Service and each group's role. The Plan of Service was worked on by representatives from the member schools, public, academic and regional library council. Members first reviewed the current plan, providing feedback and requesting clarification from their given perspectives. There was a period of open comment, where input was welcomed for each section of the plan. Those were compiled and used to make an initial draft of the plan by the system. The draft was then shared with the SLS Council, who reviewed and made final adjustments to the plan.
- 3.9 Provide the URL of the 2021-2026 https://e2ccb.libguides.com/sls/council Member Plan template
- 3.10 Provide the URL of the 2021-2026 Cooperative https://e2ccb.libguides.com/sls/council Collection Development Plan

EVALUATION

3.12 Describe the

information to be collected in order to evaluate and determine members' satisfaction with the system's services.

The SLS Annual Survey is collects feedback from member librarians across several key areas: Program Satisfaction, Communication, Professional Development, and Advocacy/Support. Questions in these areas reflect, when possible the areas highlighted in the Plan of Services, though questions may go beyond that when appropriate.

3.13 Provide the URL for the evaluation form(s) used by members. https://docs.google.com/forms/d/e/1FAIpQLSdZj2SFePVyIY6F0O4szWXf-VLt7QuDwCvROK5J6R-NLGqkZQ/viewform?usp=sf_link

3.14 Describe how the information on customer satisfaction will be used to shape the system's plan in the next year or in the following planning cycle.

Feedback on the survey was used to help develop areas of focus in the plan, including special client groups to work with, areas for professional development, program and services that can be developed for further support. It also provided feedback on the new initiatives that have been undertaken since I came on board a year ago.

REVISION PROCESS

3.15 Describe the process The member plan was worked on by representatives from the member for revising the schools, public, academic and regional library council. Members first system's Plan of reviewed the current plan, providing feedback and requesting clarification Service for from their given perspectives. There was a period of open comment, where submission to the input was welcomed for each section of the plan. Those were compiled and New York State used to make an initial draft of the plan by the system. The draft was then Education shared with the SLS Council, who reviewed and made final adjustments to Department/New the plan. York State Library.

SECTION 4 - GOALS/RESULTS

4.1 The Library System's

Mission Statement (The Instructions include the definition of the mission statement.)

The School Library System provides professional development, support, and resources for school libraries and the students they service to further equity of access and improve information and digital literacy.

Minimum Requirement for questions 4.2 through 4.6, 4.8 through 4.12, 4.14 through 4.16 - complete one repeating group for <u>each</u> topic of <u>every</u> element.

4.2 Element 1 - RESOURCE SHARING

Cooperative Collection Development

- 1 Goal Statement The School Library System has a CCD Plan on file that facilitates the cost effective building of specialized and focused collections within districts who choose to participate in the associated Cooperative Service CoSer. The School Library System will continue to develop and support the building of collections throughout the system by providing oversight and guidance for the collections, drawing from the most current state and national standards, alongside the input of member librarians, district administrators, students, and teachers. The system will also work to make available the systems to distribute the materials to districts.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes

- 3. Intended Result(s) A collection of specialized resources to support the instructional and literary needs of participating libraries in the region.
- 4. Evaluation Method(s) Member annual evaluation survey results

4.3 Element 1 - RESOURCE SHARING Union Catalog

- 1. Goal Statement To support and help maintain a multi-regional SLS union catalog with delivery of materials. Erie 1 BOCES SLS is the provider of the automation CoSer to oversee the regional union catalog.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes

3.	Intended Result(s)	Provide resources and materials needed to all library media centers. Non- CoSer library media centers will be included in the regional catalog with the
		help of Erie 2 BOCES SLS providing coordination of exports from the catalogs.
4.	Evaluation Method(s)	Measured by ILL reports provided by the Union Catalog and member

4.4 Element 1 - RESOURCE SHARING Delivery

districts

- 1. Goal Statement Maintain delivery and access to resources for all member libraries.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes

- 3. Intended Result(s) Provide resources and materials needed to all school libraries in a timely manner.
- 4. Evaluation Method(s) Provide delivery schedule to member districts. Gather input and feedback through periodic surveys and daily support. Results will be reviewed and shared through the SLS Listserv and at Communication Coordinator meetings.

4.5 Element 1 - RESOURCE SHARING Interlibrary Loan

- 1. Goal Statement Support and maintain a fully electronic interlibrary loan request list via our regional school library system union catalog. Provide opportunities via ILL Listserv for additional interlibrary loan support.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
- Year 1Yes2b.Year 2Yes2c.Year 3Yes

2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Access to a regional collection of resources with Timely delivery of materials. ILL strengthens the use of material throughout all member libraries.
4.	Evaluation Method(s)	Review ILL reports with Council and Communication Coordinators to improve methods of participation. Provide training and support via workshops and information sharing through the ILL Listserv.

4.6 Element 1 - RESOURCE SHARING

Digital Collections Access

- 1. Goal Statement Provide digital collections of resources electronically to expedite implementation of programming.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 Yes
- 2b. Year 2 Yes
- 2c.Year 3Yes
- 2d. Year 4 Yes
- 2e. Year 5 Yes
- 3. Intended Result(s) Digital access allows connection to resources wherever students have connectivity.
- 4. Evaluation Method(s) Member annual evaluation survey results.

4.7 Element 1 - RESOURCE SHARING Other (Optional)

- 1. Topic
- 2. Goal Statement
- 3a. Indicate year(s) during which the system will be addressing this goal (check all that apply) Year 1 No
- 3b. Year 2 No
- 3c. Year 3 No
- 3d. Year 4 No
- 3e. Year 5 No
- 4. Intended Result(s)
- 5. Evaluation Method(s)

4.8 Element 2 - SPECIAL CLIENT GROUPS

1.	Topic	Need-based Service
	1	

- 2. Goal Statement In addition to ongoing professional development and support services, each year the School Library System will provide targeted training, resources and support for the identified client group. Below are the groups identified each year of the plan. Year 1: Social and Emotional Needs Year 2: Special Education and Autism Spectrum Year 3: Diversity Year 4: Rural/Trades Year 5: Enrichment
- 3a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

Yes

- 3b.Year 2Yes
- 3c.Year 3Yes3d.Year 4Yes
- 3e. Year 5 Yes
- 4. Intended Result(s) The SLS will provide support for member libraries and their work with targeted groups that are identified for each year of the Plan of Service. The SLS will work with member libraries, community members, and school district partners to identify professional development opportunities and shared resources to support targeted client groups each year.
- 5. Evaluation Method(s) Feedback from professional development, partners, and member libraries on their ability to support the targeted client groups.
- 1. Topic Resources
- 2. Goal Statement Use ILL, in person and web based programming to assist in providing equitable access to resources for all libraries.
- 3a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
- Year 1 Yes 3b. Year 2 Yes 3c. Year 3 Yes 3d. Year 4 Yes

3e.	Year 5	Yes
4.	Intended Result(s)	Deliver the correct need-based services and resources for libraries.
5.	Evaluation Method(s)	Measure the usage of library media centers by special clients in annual member survey.
1.	Topic	Professional Development
2.	Goal Statement	Develop and arrange professional development for the member libraries surrounding the targeted special client group for the current year.
3a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
3b.	Year 2	Yes
3c.	Year 3	Yes
3d.	Year 4	Yes
3e.	Year 5	Yes
4.	Intended Result(s)	Inform and educate school librarians of the services available and enable them to better provide support, services and resources for the identified group. Expand services in our school libraries to assist all types of clients.
5.	Evaluation Method(s)	Evaluate results of workshops and report the number of participants on the annual report.
1.	Topic	
2.	Goal Statement	
3a.	. Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	No
3b.	Year 2	No
3c.	Year 3	No
3d.	Year 4	No
3e.	Year 5	No

- 4. Intended Result(s)
- 5. Evaluation Method(s)

4.9 Element 3 - PROFESSIONAL DEVELOPMENT AND TRAINING

- 1. Goal Statement Professional Development Provide guidance and professional development to member librarians on improving and enhancing their library programs and services.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 Yes
- 2b. Year 2 Yes
- 2c. Year 3 Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) Enhance the abilities of the school librarians by providing relevant and timely professional development.
- 4. Evaluation Method(s)Conduct an annual electronic needs based survey. Review workshop evaluations and provide feedback as needed.
- 1. Goal Statement Best Practices Identify SLMS leaders who exemplify the use of best practices in their library programs.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
- Year 1Yes2b.Year 2Yes2c.Year 3Yes2d.Year 4Yes2e.Year 5Yes
- 3. Intended Result(s) Encourage school librarians to share best practices with their peers at Communication Coordinators meetings and online. Encourage and support librarians to present at local, state and national conferences.
- 4. Evaluation Method(s) Collect data on the number of sharing libraries.

1.	Goal Statement	Promote additional opportunities for professional development sources Investigate and apply for other professional development opportunities
		for member librarians, including: shared workshops, grants, partnerships, and more.

2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes

- 3. Intended Result(s) Provide quality training to expand the school librarian's abilities to strengthen the global impact of school libraries.
- 4. Evaluation Method(s) Measure number of trainings and level of participation by memberlibraries.

4.10 Element 4 - CONSULTING AND DEVELOPMENT SERVICES

- 1. Goal Statement Library, maker and STEM spaces Assist and support school librarians to redesign their physical library spaces to better serve student needs, including incorporating Maker and STEM resources.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
- Year 1 Yes 2b. Year 2 Yes
- 2c. Year 3 Yes
- 2d. Year 4 Yes
- 2e. Year 5 Yes
- 3. Intended Result(s) Enhance the environment of the library to maximize student engagement and incorporate additional programming to further collaboration, inquiry, and design.
- 4. Evaluation Method(s) Annual SLS membership survey
- 1. Goal Statement Curricular and Instructional Support Identify areas within the curriculum and standards for possible collaboration opportunities for member school librarians

2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Promote awareness of studies and literature that support the role of the school librarian as an instructional partner. Provide support to help member librarians grow into that role.
4.	Evaluation Method(s)	Report to member libraries on a regular basis and work with member librarians at point of need.
1.	Goal Statement	Planning Services Provide system level support, input, and guidance as requested, in an effort to address the unique needs and challenges of growing strong library programs in a school's culture.
2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Help support the continued growth of member library programs so they can effectively meet the needs of the students and staff they service.
4.	Evaluation Method(s)	Feedback from member librarians and in the Annual SLS Survey

4.11 Element 5 - COORDINATED SERVICES FOR MEMBERS

Virtual Reference

1. Goal Statement Cooperative purchases will provide resources and services which members could not provide individually.

2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Member libraries will have access to coordination, support, and training via the School Library System.
4.	Evaluation Method(s)	Usage and statistics, as well as end of year member evaluation

4.12 Element 5 - COORDINATED SERVICES FOR MEMBERS

Digitization Services

- 1. Goal Statement The SLS does not offer digitization services. It is offer as needed through the Western New York Library Resources Council.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 No
- 2b. Year 2 No
- 2c. Year 3 No
- 2d. Year 4 No
- 2e. Year 5 No
- 3. Intended Result(s) N/A
- 4. Evaluation Method(s) N/A

4.13 Element 5 - COORDINATED SERVICES FOR MEMBERS Other (Optional)

- 1. Topic Grant Opportunities for Member Libraries
- 2. Goal Statement The SLS will sponsor mini-grants for conference attendance, innovative projects, and literacy initiatives.

3a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
3b.	Year 2	Yes
3c.	Year 3	Yes
3d.	Year 4	Yes
3e.	Year 5	Yes
4.	Intended Result(s)	All certified school librarians in SLS member libraries will be made aware of mini-grant opportunities and will have the chance to apply for them.
5.	Evaluation Method(s)	End of year member evaluation

4.14 Element 6 - AWARENESS AND ADVOCACY

- 1. Goal Statement Trends The SLS will stay up to date on trends, changes, and shifts at a local, state, and national level on topics impacting school library programs and services. This includes curriculum, policies, procedures, guidelines, mandates and other measures that are relevant to member libraries.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

Year 1	Yes

- 2b.Year 2Yes
- 2c.Year 3Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) By staying abreast of relevant issues, the School Library System is able to strengthen the abilities of the school librarian to collaborate, instruct and support students and staff.

4. Evaluation Method(s) Survey member libraries about issues and trends to determine needs, gather feedback from professional development and annual surveys.

1.	Goal Statement	Best Practices The School Library System will identify global best practices in school libraries to use as benchmarks for services that school librarians provide. The SLS will share and communicate best practices out to the member libraries through communications, the SLS website, meetings, and professional development opportunities.	
2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)		
	Year 1	Yes	
2b.	Year 2	Yes	
2c.	Year 3	Yes	
2d.	Year 4	Yes	
2e.	Year 5	Yes	
3.	Intended Result(s)	By supporting and sharing best practices in the field of librarianship, the SLS will help strengthen the programs throughout the region, impacting the success of students and the member districts.	
4.	Evaluation Method(s)	Survey member libraries and gather feedback from professional development and annual surveys.	
1.	Goal Statement	Advocate The School Library System will work to help support and advocate for the role of the school librarian in the education community by partnering with stakeholders in member districts and other library systems to raise awareness, understanding and appreciation at the local, state, and national level.	
2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)		
	Year 1	Yes	
2b.	Year 2	Yes	
2c.	Year 3	Yes	
2d.	Year 4	Yes	
2e.	Year 5	Yes	
3.	Intended Result(s)	Through advocacy efforts, stakeholders will recognize school librarians as key participants in the education community. Their value and the role they play in district will reflect the professional expertise they bring to their position, improving their ability to impact the success and growth of students.	

4.	Evaluation Method(s)	Track number of presentations and communication and qualitative success
		stories shared at Council/Communication Coordinator meetings.

- 1. Goal Statement Empowerment The School Library System will help support the participation of school librarians in local, state, and regional library initiatives.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 Yes
- 2b.Year 2Yes
- 2c.Year 3Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) The SLS will help member librarians engage with opportunities for professional engagement, sharing and growth. The SLS will help identify and support professional communication opportunities, organizational participation, presentational opportunities, as well as other avenues of professional engagement.
- 4. Evaluation Method(s) Track number of communications, participations, and presentations. Also gather feedback from the annual survey.

4.15 Element 7 - COMMUNICATIONS AMONG MEMBERS

- 1.Goal StatementDigital Communication Promote use of SLS Listserv and explore other
avenues of communication and collaboration for member librarians.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 Yes
- 2b.Year 2Yes
- 2c.Year 3Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) Timely delivery of information and facilitating peer communication and collaboration.

- 4. Evaluation Method(s) SLS Annual Member Survey
- 1. Goal Statement SLS Website Expand and maintain the SLS web presence, incorporating resources and support for member librarians.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
- Year 1Yes2b. Year 2Yes2c. Year 3Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) SLS website is the portal for library and media services.
- 4. Evaluation Method(s) SLS Annual Member Survey
- 1. Goal Statement Member Plan Update, prepare and distribute member plan to member libraries annually.
- 2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)
 - Year 1 Yes
- 2b.Year 2Yes
- 2c.Year 3Yes
- 2d. Year 4 Yes
- 2e.Year 5Yes
- 3. Intended Result(s) Collate data collected and share with member libraries.
- 4. Evaluation Method(s) Review number of member libraries participating

4.16 Element 8 - COLLABORATIVE EFFORTS WITH OTHER LIBRARY SYSTEMS

1. Goal Statement Partnerships Continue partnerships with WNY SLS's, Public Libraries, Teacher Centers, other BOCES departments, regional educational centers, WNYLRC, State and National organizations (NYLA, ALA) to expand professional development opportunities.

2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Maintain working partnerships for the benefit of student achievement.
4.	Evaluation Method(s)	Report number of partnerships in annual report.
1.	Goal Statement	Conferences Attend local, state and national workshops and conferences.
2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	
	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Stay abreast of library programing and services, communicate with other library administrators, create opportunities for the region.
4.	Evaluation Method(s)	Track attendance at events and communications, sharing with member librarians.
1.	Goal Statement	Expand Beyond Expand opportunities beyond traditional partnerships, including other SLS systems and non-traditional local businesses.
2a.	Indicate year(s) during which the system will be addressing this goal (check all that apply)	

	Year 1	Yes
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Develop new opportunities to expand support of library media programs to achieve success for our students.

4. Evaluation Method(s) Review number of partnerships each year via annual survey.

4.17 Element 9 - OTHER (Optional) - If there are other elements in the System's Plan of Service not listed above, complete one repeating group for each element.

- 1. Element
- 2. Topic
- 3. Goal Statement
- 4a. Indicate year(s) during which the system will be addressing this goal (check all that apply) Year 1 No
- 4b.Year 2No4c.Year 3No4d.Year 4No4e.Year 5No
- 5. Intended Result(s)
- 6. Evaluation Method(s)

ASSURANCE

4.18	The Library			
	System's Plan of			
	Service was			
	developed in			
	accordance with			
	provisions of			
	Education Law and			
	the Regulations of the	07/06/2020		
	Commissioner and			
	the requirements of			
	the New York State			
	Library, and was			
	reviewed and			
	approved by the			
	Library System			
	Council on (date -			
	mm/dd/yyyy)			

APPROVAL - For NYSL Use Only

4.19 The Library System's Plan of Service was reviewed and approved by the New York State Library on (date mm/dd/yyyy)
06/09/2021

REVISION ASSURANCE

4.20 The Library System's Plan of Service was revised in accordance with provisions of Education Law and the Regulations of the Commissioner and the requirements of the New York State Library, and was reviewed and approved by the Library System Council on (date mm/dd/yyyy)

REVISION APPROVAL

4.21 The Library System's revised Plan of Service was reviewed and approved by the New York State Library on (date mm/dd/yyyy)