

Outcome-Based Evaluation

Step Four: Outcomes (Parts 1-6) Example of Outcomes Related to System-wide Electronic Resources Training Project

| Outcome 1 | Indicator | Data Source | Data Interval | Target Applied To | Target |
|--|---|---|-----------------------|--|---|
| Library staff search electronic genealogy resources | <ul style="list-style-type: none"> • # and % staff who can describe how to conduct an effective EGR search as assessed by a trained observer during a workshop • # and % of staff who score 80 or better on 3 searches prescribed in a quiz • The # and % staff who can identify 3 effective search engines assessed by a trained observer during a workshop | Observation | At end of course | All library staff who complete the course N=445 | # = 356 (80%) |
| | | Quiz | At end of course | All library staff who complete the course N=445 | # = 356 (80%) |
| | | Observation | At end of course | All library staff who complete the course N=445 | # = 356 (80%) |
| Outcome 2 | Indicator | Data Source | Data Interval | Target Applied To | Target |
| Library staff help patrons using EGR | # and % staff who report X number of successful searches with patrons using EGR as assessed by a rubric | Participant Reports | After 6 months/annual | All library staff who complete the course N=445 | # = 222 (50%) X= 5 successful searches |
| Outcome 3 | Indicator | Data Source | Data Interval | Target Applied To | Target |
| Library staff teach targeted community groups to EGR | <ul style="list-style-type: none"> • # and % staff who report training X number of community groups to use EGR • # and % of targeted community patrons who can identify 3 effective genealogy search engines as assessed by a trained observer during a workshop • The # and % community patrons who can describe how to conduct an effective EGR search as assessed by a trained observer during a workshop • # and % of community patrons who score 80 or better on 3 searches prescribed in a quiz | Participant Reports | After 6 months/annual | All library staff who complete the course N=445 | # = 222 (50%) |
| | | Observation & reports | At end of course | All community patrons who complete the course N=2220 | # = 1776 (80%) |
| | | Observation & reports | At end of course | All community patrons who complete the course N=2220 | # = 1776 (80%) |
| Quiz & reports | At end of course | All community patrons who complete the course N=2220 | # = 1776 (80%) | | |
| Outcome 4 | Indicator | Data Source | Data Interval | Target Applied To | Target |
| Patrons report successful use of EGR | <ul style="list-style-type: none"> • # and % of patrons helped by a librarian who report X number of successful uses of EGR as assessed by a rubric applied to a survey • # and % of patrons who received community training who report X number of successful uses of EGR as assessed by a rubric applied to a survey | Survey/rubric | After 6 months/annual | 222 library staff report 5 help incidents Patron N = 1110 | # = 111 (10%) |
| | | Survey/rubric | After 6 months/annual | Patrons successful during training N = 1776 | # = 177 (10%) |