

### New York State Library Resident Borrower's Card

If you are a New York State Resident, 18 years and older, you can apply for a NYSL New York State Resident Borrower's card. NYS Resident Borrower's cards are free!

With a NYS Resident Borrower's card, you can directly borrow items from the Library's circulating collection and access the **NOVELNY** online databases 24/7 from work or home.

Ways to request a NYS Resident Borrower's card application:

- Onsite at the New York State Library Circulation Desk on the 7th floor of the Cultural Education Center.
- Over the phone by calling the NYSL Circulation Desk at 518-473-7895.
- Send an email message to [circ@mail.nysed.gov](mailto:circ@mail.nysed.gov).



### For More Information

- To access the Library's online catalog, go to [www.nysl.nysed.gov](http://www.nysl.nysed.gov).
- For information on a New York State Library Borrower's Card, go to [www.nysl.nysed.gov/apply.htm](http://www.nysl.nysed.gov/apply.htm) or send an e-mail to [circ@mail.nysed.gov](mailto:circ@mail.nysed.gov).
- For information about the New York State Library or **NOVELNY**, go to [www.nysl.nysed.gov](http://www.nysl.nysed.gov).
- For information about Library collections, call the Reference Desk at 518- 474-5355 or send an e-mail by using the form at [www.nysl.nysed.gov/refserv.htm](http://www.nysl.nysed.gov/refserv.htm).
- For information about Manuscripts and Special Collections, call 518-474-6282 or send an e-mail to [mcolls@mail.nysed.gov](mailto:mcolls@mail.nysed.gov).



*The New York State Library supports the business community with access to high quality information.*

### Help with Information and Research Questions

From directory information to market research, from industry standards to city codes, New York State Library staff are available to help you satisfy your information needs. We will assist you in answering questions, identifying appropriate resources, formulating search strategies, and using the Library's catalog, print resources, online collections and journals.

#### Timely – Accurate – Confidential

Professionally trained, experienced information specialists are available at the 7th floor Reference Desk, Monday through Friday, 9:00 a.m. to 5:00 p.m. Appointments are not required but may be arranged with our subject specialists in areas such as patents and trademarks, industry standards, small business resources, accounting, etc.

**Telephone:** 518-474-5355     **E-mail:** [refserv@mail.nysed.gov](mailto:refserv@mail.nysed.gov)

### Collections

The New York State Library offers access to a research collection of over 20 million items. The Library's collection is particularly strong in law, medicine, science, social sciences, education, New York State and American history, genealogy, business, and technology. Business-related materials in the Library's collection include:

Accounting	Human Resources	New York State Documents
Advertising	Importing/Exporting	Patents
Banking & Finance	Industry Standards	Public Relations
Biotechnology	Insurance	Risk Management
Building Codes	Law	Small Business
Civil Engineering	Management	Technology
Demographics	Marketing	Trademarks
Federal Documents	Nanotechnology	Transportation

Use your NYSL New York State Resident Borrower's card to directly borrow items from the Library's circulating collection.

### Call Ahead for Materials

You can save time by having materials retrieved from the Library's closed stacks and waiting for you when you arrive. To request materials in advance, you can:

- Call the Reference Desk at 518-474-5355 to request up to three items.
- Send an email message to the Circulation Unit at [circ@mail.nysed.gov](mailto:circ@mail.nysed.gov).
- Send a fax to 518-474-5279.

### Online Journals, Newspapers and Reference Sources

#### From your home or office

Enjoy free access to over 5,600 full-text magazines, journals and newspapers 24/7 from your home or office through **NOVELNY**. With competitive information, industry reviews, financial and securities data, company profiles, and full-text newspapers and business magazines, **NOVELNY** online resources give your business every advantage possible in the global economy.

Log in and check out online sources such as *Business and Company Resource Center*, *Fortune*, *BusinessWeek*, *Economist*, *Albany Times Union*, *New York Times*, *New York Post*, *Buffalo News*, and *Syracuse Post-Standard*.

#### Onsite at the State Library

Free access to millions of magazine, journal and newspaper articles in over 20,000 full-text magazines, journals and newspapers is available onsite at the Library. You can find proprietary information at the Library that is not available on the Internet.

Check out online sources such as *Reference USA* for directory information and sales leads; the *New York Contract Reporter* for contracting opportunities in NYS; the *CCH Tax Research Network* for information on state corporation tax; and *TechStreet* for industry standards from IEEE, ASME and others.

Read online issues of the *Wall Street Journal* and 80 newspapers published in New York State, such as the *Leader-Observer* (Queens) and the *Rochester Democrat & Chronicle*.

### Free Customized Classes

The New York State Library offers customized classes for New York State businesses using the Library's information resources. For more information, contact :

Sheldon Wein at 518-474-2274, e-mail [swein@mail.nysed.gov](mailto:swein@mail.nysed.gov)  
 MaryBeth Bobish at 518-474-2274, e-mail [mbobish@mail.nysed.gov](mailto:mbobish@mail.nysed.gov)  
 Bill Schilling at 518-474-2274, e-mail [bschilli@mail.nysed.gov](mailto:bschilli@mail.nysed.gov)

### Rapid Copy and Delivery Services

You can order copies of material from the Library's collection for a fee by:

- Calling the Reference Desk at 518-474-5355.
- Sending an email to [refserv@mail.nysed.gov](mailto:refserv@mail.nysed.gov).
- Sending a fax to 518-474-5279.

Copies can be picked up, mailed, faxed or emailed directly to you. Copy orders are normally filled within 48 hours.