

## Our Community:

The ePLACE at the Box of Books Library is located in Alfred, New York. Alfred is a rural college town in Allegany County with approximately 1500 permanent residents (per 2004 Alfred Comprehensive Plan). Due to the rural nature of our community, many local residents do not have access to an internet connection at home.



## Our Library:

The Alfred Box of Books Library is an Association Library chartered to serve a population of 5,140 (per 2000 Census\*). The library is housed in a building that was originally constructed in 1858 with an addition that was built in 1987. The total area in the library is 1,480 square feet. Our building is fully accessible. Our staff works together to creatively utilize every square inch of the building to accommodate our training requirements.

*\*The US Census data figure included students at both Alfred State College and Alfred University.*



## Our ePLACE Public Computing Center Goal:

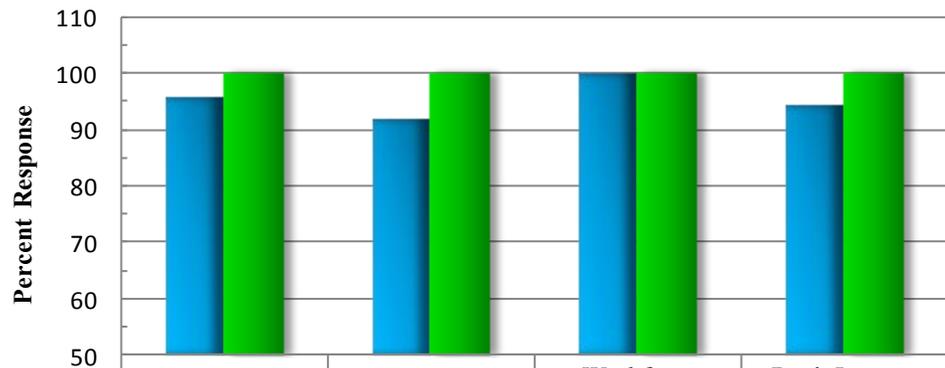
**Provide all community members with comfortable, convenient and timely access to the equipment and training they need to become digitally literate citizens, and to assist with workforce development skills**

Total number of classes offered at the ePLACE as of April 1, 2012	→ 45
Total number of one-on-one training sessions offered at the ePLACE as of April 1, 2012	→ 259
More than <b>225</b> unique users served as of April 1, 2012	

## Descriptive Survey of Project Outcomes

All of the ePLACE training programs fall under one of the following categories:

- Office Skills
- Multimedia
- Workforce Development Skills
- Basic Internet and Computer Skills



■ Percentage of participants indicating an increase in knowledge or skill level	96	92	100	94
■ Percentage of participant satisfaction with trainer and course content	100	100	100	100

*Note:* Source data was collected from various outcome based education evaluative tools including: pre and post session surveys, trainer observation forms, pre and post session quizzes and pre and post session interviews. This data reflects project outcomes as of April, 2012.

# What ePLACE patrons are saying about the training received at the Alfred Box of Books Library.....



- “Great resource for the community” L. Bunke, April 2012
- “Thanks for making these classes available” – J. Felip, April 2012
- “I am truly grateful for this opportunity” – V. Vossler, Feb 2012
- “Thank you for providing this service to residents” – K. Ash, Jan 2012
- “I feel I will now be able to use Excel the way I want to” – E. Ordway, March 2012
- “Interesting, easily broken down for us to understand” – A. Wonderling, Jan 2012
- “Very pleased with information, and [to] know that help is available from the Alfred Library” – F. Norton, Jan 2012
- “I liked the one on one learning and the ability to ask questions as we went along” - K. Miles Oct 2011
- “I am so happy this resource is available” – M. Cartledge June 2011
- “Very useful handouts and excellent presentation! Thanks to the Box of Books...” – B. Greiff, Jan 2012
- “I look forward to coming to this training, Rima is a very good instructor” M. Ermer March, 2012
- “Very easy to work with and helped me understand the topics” - S. Fraser March, 2012
- “This is the 2<sup>nd</sup> training I’ve been to here; both were worthwhile, Thanks!” - P. Stull, Jan 2012
- “This was a custom [one on one training session] to answer specific questions – very helpful.” – S. Carstons, April 2012
- “Amanda is a wonderful, patient instructor. I learned so much, very helpful.” – M. Kellogg, Feb 2012
- “Great service” – M. Hluchy, Jan 2012



## Our ePLACE Staff:

**Director and Lead Trainer:** Amanda Burns

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For more information about the ePLACE visit: [www.alfredboxofbookslibrary.org](http://www.alfredboxofbookslibrary.org)

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