New York State Library: Library Services and Technology Act

2008-2010 Service Improvement Invitational Grant Program

32 Projects approved through March 31, 2010 Including Abstracts, Category, Project Director and 2 Year Totals

Brooklyn Public Library SCP	09-0007	Spanish Language Outreach on Brooklyn Bibliobús will provide a library on wheels targeting the area's growing number of Spanish language patrons. The program will focus on children's programming, tie-ins to Summer Reading, and library card registration drives to engage the Latino community. It hopes to increase circulation and build a connection to this community by providing over 2,000 Spanish language book and multimedia materials aboard the Bibliobús.	\$42,800
Capital District Library Council AEC	09-0029	The CDLC Digitization Project will train library personnel on standards for digitization and how to manage digital collections. A project website will host the training resources on digitization topics including metadata, CONTENTdm, image formats, etc. Susan D'Entremont (518) 438-2500	\$21,250

	earlier digitization plan and begin creating digital collections for a public repository, rich in historical significance serving researchers, genealogists, students, tourists and anyone	
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	researchers, genealogists,	
	students tourists and anyone	
	beddenes, courses and anyone	
	interested through the worldwide	
	web. This effort builds on a	
	series of previous workshops	
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	libraries on managing, sustaining	
	collections.	
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09-0002		\$14,730
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	to the public.	
	Anna Phylar (716) 484 7135	
	09-0002	series of previous workshops which provided guidance to libraries on managing, sustaining and promoting digital collections. Penelope J.M. Klein (315) 446 - 5446

Clinton-Essex-Franklin	09-0008	E Seniors in the Driver's Seat	\$14,730
Library System (CEFLS) SCP		will build programs for seniors to build their "comfort level" with computers. Select project activities will pair seniors with young adults to expand their familiarity with computer applications and environments. The key objective will be helping seniors embrace technology to become fluent E-Citizens. Elizabeth Brooks (518) 563-	
Erie 2-Chautauqua- Cattaraugus BOCES (LEA) SI Statewide Collaborative	09-0006	School Librarians as 21st Century Leaders will establish a collaboration among all 41 School Library Systems for training. Customized instruction for elementary and high school librarians, teachers, reading specialists, library systems and school administrators will focus on literacy, themes in the SED P-16 curricula, and Web 2.0 technologies. Participants will share knowledge and experience in an online communication forum. Susan M. Bartle (716) 672- 4371 ext. 2022	\$300,000

Finger Lakes Library	09-0009	Awesome Customer Service!	\$14,730
System SI		Beyond A Smile and a Date Due Slip will provide staff training in customer service emphasizing work with special populations. The program consists of a series of workshops and features noted library experts as presenters. The training will embrace a wide range of library personnel and supporters. Links to bibliographies, customer service blogs and related materials for this initiative will be made available on the FLLS website. Marisa Iacobucci (607) 273-4074 x26	
Four County Library System (4CLS) AEC	09-0003	The Technology Training Project will build the skill sets necessary for all library staff to work with new components of integrated library system automation software. Pamela Brown (607) 723-8236 x303	\$14,730
Long Island Library Resources Council AEC	09-0030	Long Island Memories will undertake a digitization program and provide training workshops targeting librarians and archivists to ensure public access to the rich regional resources of Long Island. Invited speakers will address copyright, scanning and the management of collections in an open source format. The creation and launch of a new digitized collection will be the capstone for this project. Virginia Antonucci-Gibbons (631) 632-6656	\$21,250

Metropolitan New York Library Council AEC	09-0032	Moving Forward, Making Web 2.0 Work for Libraries will focus on innovation in the library world and technologies libraries need to know to become innovators in meeting the needs of their customers. This project will focus Web 2.0 technologies and how they can be best used to stimulate dialog and improve service to patrons. Dottie Hiebing (212) 228-2320	\$30,000
Mid-Hudson Library System SI	09-0010	Building Your Base, Part II will expand on the success of Phase I in outreach to new user groups. Training will employ a tool known as The Community Connection Rubric, to help libraries identify new segments of the service population and their interests, with a goal of collaboration to build new library connections. Merribeth Advocate (845) 471-6060 x54	\$22,110
Mid-York Library System AEC	09-0011	Learn and Meet Online with Web Conferencing will utilize web technology to build awareness of member libraries' online resources, such as NOVELNY. Webinars showcasing value-added online services will be hosted for library staff, community groups and Internet patrons. By incorporating web conferencing tools, member libraries will create a new form of outreach and service opportunity for their staff and patrons.	\$14,730

		Linda Manfredo (315) 735-8331 x237	
Mohawk Valley Library System SCP	09-0012	Wii Programming for Aging and Older Adults will use this new technology to build intergenerational library-sponsored activities for seniors. Introducing sports programs in the Wii format will have the added benefit of providing physical exercise and social interaction for this distinct population throughout Fulton, Montgomery, Schoharie and Schenectady counties. Extending library services to the community in new ways is the cornerstone of this initiative. Sue Rokos (518) 355-2010	\$14,730
Monroe County Library System (MCLS) AEC	09-0023	The MCLS Website Service Improvement Project will introduce more interactive components for teens and children by redesigning several areas of its website based on input from usability and user surveys. Building wikis and bi- lingual blogs to stimulate reader commentary are two examples of web improvements to involve patrons and allow more direct user input through the library's website. Patricia Uttaro (585) 428-8051	\$22,110

Nassau Library System SI	09-0022	Staff Development for Change, Innovation and Leadership will provide a series of workshops using outside experts to help libraries adopt innovation. Each library will be called upon to present a "change initiative" and explore ways to provide dynamic service throughout a large organization. Discussion on the use of library environments, customer service and technologies will help libraries develop new or improved policies for enhanced service Elizabeth Olesh (516) 292-8920 x237	\$27,400
The New York Public Library SCP	09-0013	Babies and Toddlers will focus on 'emergent literacy' programs for small children as part of early childhood exposure to libraries and their role in the formation of readers. Libraries will model lapsit programming for children 0 to 2 years of age, and facilitators will mentor teen mothers and other caregivers who deeply influence children's early literacy. Training surveys will be administered to gauge the effectiveness of program activities by children, librarians and caregivers.	\$42,800
		Margaret Tice (212) 340-0903	

Nioga Library System	09-0014	"NioKids" will address the need	\$14,730
AEC		to provide quality online resources for the more than 37,000 children under the age of nine in this region. The program will organize a website with a valuable directory of links for tots, elementary age children, 'tweens and parents. A variety of online and locally held resources will be highlighted in each section with links to age-appropriate online content and programming. Thomas C. Bindeman (716) 434-	
North Country Library System (NCLS) SI	09-0015	Certification Courses will offer professional development in a broad range of system services: developing web content, maintaining web servers, networking, and maintaining system security with a goal of helping small libraries maintain their online presence and becoming more fluent in Web 2.0 technologies. Stephen Bolton (315) 782-5540	\$14,730
Northern New York Library Network AEC	09-0024		\$21,250

		sought by regional users.	
		Periodic evaluation by	
		qualitative and quantitative	
		analysis will enable the network	
		to continuously improve this	
		web-based collection.	
		John Hammond (315) 265-1119	
Onondaga County Public	09-0017	Starburst Accessibility Program	\$22,110
Library (OCPL)		plans to provide assistive	
		technology and training for those	
SCP		with vision or hearing deficits at	
		seven libraries with a focus on	
		seniors, who now use materials	
		in large print collections, but are	
		less apt to use online access to	
		resources. The project will build	
		seniors' familiarity with	
		electronic resources and hopes to	
		build circulation through	
		increased use of the online	
		catalog and digital collections.	
		Mark E. Allnatt (315) 435-1816	
Pioneer Library System	09-0016	GPL Leads Geneva Reads	\$14,730
(PLS)		proposes a coalition among	
		community agencies to unify	
SI		diverse efforts to promote	
		reading for families and children	
		in Ontario county, To meet the	
		changing demographic make-up	
		within the Geneva community,	
		the program will offer bilingual	
		story times and relevant	
		programming for growing	
		diverse populations, especially	
		single mothers, Latinos and	
		migrant families. A 'Geneva	
		Reads' website will be created to	
		promote this new initiative and	
		special events it has planned	

Queens Borough Public	09-0001	Public Library Administration	\$42,800
Library (QBPL)		and Management Program will	
		help librarians build a 'portfolio	
SI		of competencies' relevant to	
		technology, outreach, special	
		populations, automation	
		processes and organizational	
		change. This program involves	
		enrollment in courses using	
		blended instruction taught in	
		conjunction with the Palmer	
		School of Library and	
		Information Science.	
		Maureen O'Connor (718) 990-	
		8569	
Ramapo Catskill Library	09-0018	24/7 Online Reference will help	\$22,110
System (RCLS)		member libraries provide around	, ,
		the clock reference services to	
AEC		their patrons. The Central	
		Library and the Newburgh Free	
		Library will spearhead this new	
		service model, and area libraries	
		through the QuestionPoint	
		Consortium will provide after	
		hours assistance. This program	
		extends access and service to a	
		population in the RCLS	
		community who are driven to the	
		Internet and electronic resources	
		for their information needs	
		because of age and preference,	
		lengthy commutes, or work	
		schedules which prevent on-site	
		use of their local libraries.	
		use of their local horaries.	
		Jerry Kuntz (845) 343-1131 x246	
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Rochester Regional Library Council (RRLC)	09-0025	Reaching New Horizons will enhance professional development opportunities for all	\$21,250
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SI		development opportunities for all	
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		area library staff. An extensive	
		series of monthly programs	
		featuring invited speakers and	
		informal after-work events will	
		help libraries embrace	
		cooperative programming. New	
		technologies including RSS	
		feeds, blogs, and wikis will be	
		introduced on the RRLC website	
		libraries to help provide	
		alternative learning and	
		communication forums.	
		Deborah Emerson (585) 223-	
		7570	
South Central Regional	09-0028	Practical Digitizing: Decisions,	\$21,250
Library Council (SCRLC)		Details and Development will	Ψ21,200
		break down the hands-on work	
SI		of digitizing collections into a	
		series of "Boot Camp"	
		workshops addressing project	
		management, scanning,	
		metadata, open source software,	
		copyright and other topics.	
		Resulting training materials will	
		be hosted on the SCRLC website	
		to help mentor future trainees.	
		-	
		Collections developed through	
		the program will be maintained	
		for the public and as future	
		teaching resources. In year two,	
		four additional interactive	
		workshops will provide a forum	
		for sharing tips, project ideas and	
		feedback on the use of digital	
		collections.	
		Betty Maute (607) 273-9106	

Southeastern New York Library Resources Council AEC	09-0026	Hudson River Valley Heritage Historic Newspapers will create a model demonstration project to digitize select historical newspapers for potential use as primary source documents by genealogists, students and historians. Tessa Killian (845) 883-9065 x14	\$21,250
Southern Adirondack Library System SI	09-0019	Continuing Educationwill develop a certificate program in partnership with the Public Library Association and Adirondack Community College to implement improved library services. The program will explore two topics: Politics and Networking and Planning and Facilities. Participants will develop a project plan in one of these areas with assistance from course facilitators and library mentors. Participants can earn a certificate of completion in support of professional development activities from the American Library Association and Adirondack Community College. Elaine Baker (518) 584-7300 x209	\$14,730

Southern Tier Library System SI	09-0020	Working Together to Manage Change will explore bridging the well-loved traditional library and its modern counterpart. Targeting 39 libraries, participants will learn technologies that support new service opportunities and explore blending revered tradition with new innovation. A partnership with the NYS Association of Library Boards and newsletters supplementing the workshop topics will help sustain an active dialog for change and growth in member libraries throughout the	\$14,730
Suffolk Cooperative Library System SI	09-0004	Ristiina Wigg (607) 962-3141 x207 Suffolk Historic Newspapers will expand its conversion of newspaper content to include more local historical sources in an indexed and searchable digital collection available through the web. Collaboration with historical societies and schools on special topics will help build an audience of students, researchers and genealogists for these rare and unique regional resources. David B. Concar (631) 286-1600	\$27,400
		x1334	

	Discovering Community History @ Your Library will develop and offer family literacy programs using the theme: "Hudson 400" to coincide with New York's Quadracentennial celebrations. Intergenerational and interactive family and leisure reading activities will highlight the collaboration among libraries, local historical societies and schools that will partner in this	
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	collaboration among libraries, local historical societies and	
	local historical societies and	
	schools that will partner in this	
	project.	
	Mary Fellows (518) 437-9880	
	x228	
9-0021	Stepping Back will implement a	\$22,110
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	improvement.	
	Lisa Ann Grazadei (914) 231-	
	<i>9-</i> 0021	usability study to affirm the value-added benefit of its online catalog and web-based services. Focus groups and surveys will take place with selected library clientele to examine their comfort level and satisfaction with online information retrieval and a host of other library services. The study will look at various service populations: teens, seniors, immigrants and staff as distinct groups to gain a snapshot of user expectations and a framework for continuous improvement. Lisa Ann Grazadei (914) 231-3241

Western New York	09-0027	Expanding Western New York	\$21,250
Library Resources		Legacy: Preserving and	
Council (WNYLRC)		Digitizing Collections Training	
		will offer a series of institutes to	
SI		develop staff skills in	
		digitization and preservation.	
		Participants will learn	
		conservation methods and work	
		with image and print collections	
		that will be added to a regional	
		online collection, at WNYLegacy.	
		org	
		Sheryl Knab (716) 633-0705	
		x121	
		Total Amount of Funds	\$977,890
		Approved:	

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