

Library Development



LSTA FY 2003 Grant Projects with Abstracts and Contact Information

FY 2003 Library Services and Technology Act

Approved through September 30, 2002

(revised January 30, 2004)

Including Abstracts, Category and Project Director Information

Category abbreviations:

AEC = Access/Electronic Content | SI = Service Improvement | SCP = Services to Special Client Populations

SFY = Services to Families and Youth | TT = Technology Training

Albany Public Library	03-0028	Library Facilities and Programming Master Plan will clarify and document long-term goals regarding facilities, programming, services and technology. Based on community needs, the Master Plan will reflect innovative ideas in facilities use. Patrice Hollman (518) 427-4325	\$30,000.00
Albany Public Library	03-0029	<i>The First Stop/Next Step</i> expands support to the approximately 1,100 ex-offenders who relocate back to Albany annually. Through job-readiness classes, support meetings, and collaboration with partnering agencies, recidivism will be lowered.	\$18,551.00

		Patrice Hollman (518) 427-4325	
Brooklyn Public Library <i>TT</i>	03-0096	The E-Cat's Out of the Bag: Gateway Training for Patrons teaches patrons and library staff in the functions of a new Integrated Online Library System (IOLS). On-line tutorials, a public information campaign, and staff training will lead to increased access of the online catalog and e-resources. Michael Miller (718) 638-5409 x 173	\$33,000.00
Brooklyn Public Library <i>TT</i>	03-0097	<i>Training Technology Leaders</i> will develop an instructional program, which will teach hardware and software skills to non-technical library staff. This training will be used to solve minor technological problems within the branch libraries, easing patron access to online resources. Mishel Sergio (718) 638-5409 x 172	\$74,625.00
Brooklyn Public Library	03-0098	<i>GRC Bibliographic Instruction</i> will train librarians in how to design and conduct public workshops on the use of the library and library resources. A six-part workshop series focusing on effective pedagogical techniques, the development of public workshops, and promotional materials will increase public awareness and encourage use of the new General Reference Center (GRC). Norman Eriksen (718) 230-2716	\$34,180.00
Buffalo and Erie County Public Library System	03-0110	NYS Summer Reading Program 2004 will develop a Statewide summer reading theme for 2004. The system will facilitate the design of a theme manual,	\$56,000.00

SFY		a website, and promotional materials to support reading and library use by children and teens during the summer.	
Buffalo City School Library System <i>AEC</i>	03-0072	Christine Moesch (716) 858-7180 BSchool Library System Retrospective Conversion Project will convert 35,020 library records in 4 public schools and 3 non-public schools to MARC format to enhance resource sharing and to provide Electronic Doorway services to students and staff. Wanda Knight (716) 851-3063	\$29,939.00
Capital District Library Council <i>TT</i>	03-0008	<i>Training Enhances Libraries</i> will provide technology- related training opportunities for CDLC and member libraries. By offering a variety of training formats, and the opportunity to consult with professionals, staff will expand their technology skills. Christine M. Walker (518) 438-2500	\$33,830.00
Central New York Library Resources Council <i>TT</i>	03-0075	Preparing Central NY History for the Future - 2 trains libraries and cultural heritage organizations in the creation of digitized collections. Workshops, meetings, and the development of partnerships and cooperative projects will enable small museums and libraries to be involved in digitization projects. Jeannette Smithee (315) 446-5446	\$19,310.00
Chautauqua-Cattaraugus Library System	03-0010	Project MLS: Making Libraries Stronger Through Marketing, Advocacy & Public Relations uses marketing, advocacy, and public relations techniques	\$29,950.00

SI		to increase library use, improve public perception, and lay the groundwork for the successful formation of Public Library Districts in the two counties. Catherine Way (716) 484-7135 x 223	
Chautauqua-Cattaraugus Library System <i>TT</i>	03-0011	Project Pert: Portable Electronic Reference Training offers computer training to staff in reference, database searching, Internet sources, and application software. Improvement of electronic reference services will be achieved through increased staff skills and up-to-date computer equipment. Megan Disbro (716) 484-7135 x 251	\$18,348.00
Clinton-Essex-Franklin Library System <i>SI</i>	03-0104	Planning to Plan: What Does Your Community Look Like? educates library staff on understanding and utilizing data collection and management tools. Through successful data collection and analysis, participants will be able to improve system programs and services based on identified library needs of local residents. Julie Wever (518) 563-5190 x 18	\$14,762.00
Geneva Free Library <i>SFY</i>	03-0077	<i>Families Read!</i> provides specific library programming for 200 at-risk families. Trained volunteers offer storytimes, family reading events and rotating collections to participating child care and child development organizations. Hope Galens (315) 789-5303	\$10,431.00

Long Island Library Resources Council <i>TT</i>	03-0003	<i>Computer competence and technical training for</i> <i>Long Island libraries</i> will provide professional and support staff with increased computer skills and technical knowledge.	\$27,995.00
		Herbert Biblo (631) 632-6650	
Long Island Library Resources Council <i>AEC</i>	03-0089	Enhancing Access To Web-based Electronic Databases Through Remote User Authentication will provide remote access to electronic databases through an authentication software program. Remote access will lead to enhanced use of electronic resources. Min Liu (631) 632-6659	\$17,850.00
Madison-Oneida BOCES School Library System <i>SFY</i>	03-0111	Scope and Sequence Integrated Learning Project integrates New York State Learning Standards with Information Literacy Skills. Peer reviewed lesson plans correlating with the Scope and Sequence will be available through a website and a CD-ROM. Turnkey trainers in each district and a workshop for educators will promote integrated learning through the school library media center. Beatrice E. Angus (315) 361-5661	\$46,265.00
Metropolitan New York Library Council (METRO) <i>SI</i>	03-0061	<i>The METRO Magnet: Recruiting and Retaining</i> <i>Librarians in NYC and Westchester County</i> will assist METRO members to recruit and retain librarians. The project will include development of an online job bank on METRO's web site, creation of a mentoring system, and training of library administrative staff in	\$46,265.00

		trends and best practices in library recruiting and retention. Susan Salomone (212) 228-2320 x 16	
Metropolitan New York Library Council (METRO) <i>AEC</i>	03-0063	The METRO Electronic Delivery Initiative, Advancing the METRO Delivery System will improve access to library materials through staff training in interlibrary loan and electronic delivery developments, procedures, and protocols, which will decrease time needed for document delivery. Robert Schmidt (212) 228-2320 x 14	\$25,300.00
Mid-Hudson Library System <i>SFY</i>	03-0012	Libraries as Homework/Literacy Centers Year 2 expands on the creation of homework centers to 14 participating libraries. Increased outreach efforts to low-literacy high-need populations is a long term goal. Cooperation between public libraries, public schools and parents will be addressed by facilitating resource sharing and networking opportunities. A manual and guidelines will standardize and enhance the quality of mentoring services. Margaret Keefe (845) 471-6060 x 35	\$66,838.00
Mid-Hudson Library System <i>SI</i>	03-0025	2022: The Shape of Library Services will evaluate present conditions and community needs to significantly improve library services. Librarians will work collaboratively to develop necessary partnerships, evaluate regional trends and projections, and obtain community input in order to facilitate proactive changes.	\$30,000.00

Mid-Hudson Library System <i>SFY</i>	03-0109	Merribeth Advocate (845) 471-6060 x 54 <i>NYS Summer Reading Program 2003</i> will implement Picture This, Imagine That-Read!, the Statewide Summer Reading Program theme along with the theme manual, website and promotional program for the summer of 2003.	\$119,000.00
		Margaret Keefe (845) 471-6060 x 17	
Mid-York Library System	03-0081	<i>Mid-York Library System Virtual Reference Project</i> incorporates the use of virtual reference software to assist member library staff in meeting their customers' reference and information needs. Quality of the digital reference service will be assessed through reports and statistics providing a model and justification for the future provision of direct virtual reference service.	\$15,725.00
Mid-York Library System	03-0082	Beverly Choltco-Devlin (315) 735-8328 x 240 <i>More than Access - Training to Bridge the Digital</i> <i>Divide</i> educates staff in skills necessary to teach computer usage in a responsible, ethical and safe manner. Staff will be able to develop new policies and practices regarding computer access and be able to help patrons use electronic resources effectively. Diana Norton (315) 735-8328	\$13,459.00
Mohawk Valley Library System	03-0085	<i>The Builder's Tool-box</i> will enhance services through library advocacy training and enhancement of professional collections. Through continous	\$18,480.00

SI		assessment and planning, long-term goals will be set to further serve the needs of the communities.	
		Carol Clingan (518) 355-2010	
Mohawk Valley Library System <i>SFY</i>	03-0086	<i>Families Count</i> improves numeracy skills in preschoolers, children in grades K-3, and caregivers through the creation of library math resource centers and family math programming. Four public libraries, collaborating with seven schools and preschools, will be involved in improving math skills in low income families. Sue Rokos (518) 355-2010	\$33,762.00
Monroe #2-Orleans BOCES School Library System <i>TT</i>	03-0005	Beaming School Libraries: Handheld Computing for the Mobile Librarian educates school librarians about handheld computer technology. In addition participants will learn about applicable software for management and curriculum, identify education uses and develop a curriculum integration project. Librarians in the state will be exposed to this project through the school library system web site, a publication in a professional journal, and a regional workshop. Joan A. Brown (585) 349-9099	\$10,481.00
Monroe County Library System <i>AEC</i>	03-0030	<i>Improving Access to Resources: Tutorials,</i> <i>Pathfinders and Training</i> improves patron's ability to locate, evaluate, and use online resources. Through online tutorials, pathfinders and hands on training, virtual resources will be more accessible.	\$17,300.00

Monroe County Library System AEC	03-0031	Paula Smith (585) 428-8393 <i>E Chat: Extending Traditional Reference Service with</i> <i>Electronic Technology</i> will allow patrons using the virtual reference service to communicate with librarians in real time. Librarians will be able to conduct a reference interview, determining the exact nature of the patron's need, and be able to satisfy the patron by delivering prompt, reliable information. Jeff Baker (585) 428-8092	\$25,230.00
Nassau Library System <i>SCP</i>	03-0046	AT - the Open Door will provide and publicize assistive technology available to residents with disabilities. Library staff training, and outreach programs and services will result in greater use of the public library resources including online and other multimedia resources. Mary Beth Beidl (516) 292-8920 x 273	\$57,971.00
Nassau Library System AEC	03-0047	<i>INFORMESE AQUI !</i> will create a Spanish language webpage providing local listing of community services. Information in Spanish on such diverse topics as health care, income tax help, and educational resources, will provide much needed information to the new immigrant population of Hispanics. Jackie Thresher (516) 292-8920 x 220	\$33,924.00

Nassau Library System <i>SFY</i>	03-0069	<i>Bibliotecas para las Familias</i> (Libraries for Families) will develop core bilingual collections and outreach programs serving the Hispanic community in Nassau County. Staff training, website development, and partnerships with community organizations will increase library use and benefit at-risk families. Crystal Faris (516) 292-8920 x 230	\$45,200.00
The New York Public Library <i>AEC</i>	03-0090	Interactive Adventures in Reading: Promoting Authors and Reading Online-Year 2 will develop a website promoting reading and literacy skills among children and teens. Used in conjunction with the annual summer reading club program, this website will offer games and online author chats. Margaret Tice (212) 340-0903	\$45,198.00
The New York Public Library <i>AEC</i>	03-0091	Spanish-Language Virtual Library Services provides high-quality and specialized information serving 20,000 Spanish speaking citizens. Core web-based library services, including online reference and improved access to the catalog and electronic databases, will provide high-quality local, health and library information. Catherine Jones (212) 576-0021	\$73,932.00
The New York Public Library <i>SI</i>	03-0092	<i>Customer Service Training</i> educates 990 library staff in interpersonal communication and customer service skills. Focusing on verbal and non-verbal communication, sensitivity to non-mainstream populations, and strategies for defusing conflict, this	\$44,018.00

		training will result in improved public service.	
		Harriet Gottfried (212) 340-0895	
The New York Public Library <i>SCP</i>	03-0094	<i>Expanding Access to Small Business Resources in</i> <i>the Bronx</i> supports economic development and community revitalization. Collection development, public workshops, and partnerships with community agencies will provide enhanced services to Spanish- speaking entrepreneurs. Lucidia Gratacos-Arus (718) 579-4250	\$40,779.00
Nioga Library System SFY	03-0055	<i>By The People: Helping American History Come</i> <i>Alive!</i> improves homework assistance through collection development, programming, and resource sharing between the public library and school libraries, special schools, and local historical societies.	\$25,840.00
		Marie E. Bindeman (716) 434-6167 x 31	
Nioga Library System <i>TT</i>	03-0056	<i>Technology Training</i> educates library staff in electronic information resources and services, hardware and software issues, visual disabilities, and technological skills.	\$32,169.00
		Thomas C. Bindeman (716) 434-6167 x 24	
North Country Library System <i>SCP</i>	03-0076	Small Business, Cottage Industry and Long Distance Work: Expanding the Job Information Resources at the Public Library will provide print and electronic resources on small business and cottage industries. Collection development, website development, and	\$58,250.00

		partnerships with local small buiness agencies will expand on existing job resource centers. Regan DeFranza (315) 782-5540	
Northern New York Library Network 77	03-0002	<i>Digital Services Training</i> will expand library staff knowledge of digitization through a series of workshops on such topics as digital project management, intellectual access to digital content and copyright in the digital world.	\$14,000.00
		Bridget Doyle (315) 265-1119	
Onondaga County Public Library <i>SCP</i>	03-0014	English Literacy/Civics Education @ Your Library partners with local agencies to develop a library-based education model for ESOL adults enrolled in civics education classes. Collection development, programs, and speaker events will contribute to this alternative educational model.	\$22,706.00
		Liz Williams (315) 435-1810	
Onondaga County Public Library <i>AEC</i>	03-0048	Pathway to the Past creates a searchable database of primary source material found in local 19th century Syracuse newspapers. Transforming the only index to these local papers, a 1930's paper index, to a database, researchers will have instantaneous access to valuable historical information.	\$23,992.00
		Janet Park (315) 435-1842	
Onondaga-Cortland- Madison BOCES School	03-0058	School Library System Website Development: Paving the Way creates an authoritative website that will	\$10,060.00

Library System		include information on literacy programs, access to the OURS catalog, lesson plans, online reference sources, NY State Learning Standards, and professional organizations. Students, teachers, and librarians will be able to use this website to access quality resources and participate in collaborative learning activities. Judith Dzikowski (315) 433-2665	
Orange-Ulster BOCES School Library System <i>SI</i>	03-0033	Summer Institute for Library Leadership will prepare librarians in assessing the needs of the school, developing and communicating a needs-based program, and becoming a resource for copyright issues. A collaborative project among five school library systems, workshops will use the train- the-trainer model increasing networking opportunities for the school librarians and training them for leadership positions within the schools. Barbara Wall (845) 781-4360	\$15,000.00
Otsego Northern Catskills BOCES School Library System 77	03-0095	Getting on Board: Training School Library Media Specialists for the 21st Century provides technology training, partnerships between librarians and teachers, and a collaborative model between school library systems. Librarians will use technology skills to participate in a regional information literacy curriculum project, resulting in a searchable database of lesson plans. JoAnn M. Rockefeller (607) 652-1251	\$46,760.00

Pioneer Library System	03-0021	Developing Public Library Districts in Wyoming County provides resources and expertise to four public libraries in the process of re-chartering as public library districts. During the project year, participants will review and analyze various library district models and propose one (or more) that is most effective for those libraries; build support for the selected model among the libraries and local government officials; and generate requisite state legislation to create the district(s).	\$14,661.00
Pioneer Library System SFY	03-0024	Jennifer Morris (585) 394-8260 Bookstart: Linking Libraries and Literacy Programs educates at-risk families in literacy skills and library resources. Parents and caregivers will receive training in how to use books and language-related activities with young children. Collaboration between the library and community agencies will allow the program to reach such diverse populations as migrant farm workers and inmates at three county jails. Patricia Stocker (585) 394-8260	\$43,838.00
Prendergast Library Association <i>AEC</i>	03-0026	A Vertical Portal for Jamestown Information will create a database of local information available anytime through a website. The project will also provide links to other websites of local interest. The intention is to make local information, which is now fragmented among many websites or not available online at all, continuously available to all.	\$14,455.00

		Catherine Way (716) 484-7135 x 223	
Prendergast Library Association SFY	03-0027	Project Leaf: The Library Educating Adoptive Families will collaborate with Family Service of Jamestown Inc. to offer materials and services to 120 families with adopted or foster care children. Library materials and activities, presentations by experts, and professional services from community agencies will help families deal with adoption issues. Catherine Way (716) 484-7135 x 223	\$27,480.00
Queens Borough Public Library	03-0042	<i>Bienvenidos a Queens, NY, USA</i> will increase access to an underserved population, link Spanish-speakers with community organizations, and increase library use by Spanish-speakers through the development of a Spanish language website.	\$16,121.00
Queens Borough Public	03-0044	Fred Fishel (718) 990-8505 SPREE (Speaking, Reading English Experience) a	\$61,396.00
Library SFY		multilingual program, will offer conversation groups for children, collection development in bilingual materials, and parenting programs. Through exposure to materials in an English and bilingual environment, English language skills will improve. Spanish, Chinese and Bengali speakers will benefit from this bilingual program.	
		Rosanne Cerny (718) 990-0716	
Ramapo Catskill Library System	03-0060	<i>Connecting the Dots: Distance Learning</i> expands on videoconferencing capability by offering training programs on such diverse topics as trustee	\$19,562.00

51		responsibilities and reader's advisory services. In addition to the live video conference conducted by experts in the field, digitized files of the training sessions will be available on the system's website. Jerry Kuntz (845) 343-1131 x 246	
Rochester Public Library	03-0032	Small Business Resource Center creates a computer center to be used for small business research. Workshops on specific resources, individual research sessions, and an expanded collection of materials on small business issues will be offered. Carolyn Johnson (585) 428-8161	\$20,376.00
Rochester Regional Library Council <i>TT</i>	03-0052	Technology Training for Libraries in the Rochester Area expands continuing education classes in electronic information resources and network infrastructure and software. Increasing staff skills will provide quality assistance to the community in locating and using electronic resources. Deborah Emerson (585) 223-7570	\$35,650.00
Rochester Regional Library Council <i>AEC</i>	03-0053	<i>CLIC-on-Health: Community & Library Information</i> <i>Collaboration on Health</i> will establish partnerships between the library and community health organizations in order to provide sophisticated and reliable information. Creation of a website with local healthcare information as well as access to medical databases and national websites will provide a much needed resource. Library and healthcare staff will be trained on how to access healthcare information.	\$49,863.00

		Kathleen M. Miller (585) 223-7570	
Rochester Regional Library Council <i>SI</i>	03-0054	LibQUAL+TM: Assessment Data for Service Improvement is a statewide project open to academic and research public libraries in all the reference and research library councils. The project will use an ARL outcome based assessment tool to identify users needs so that the libraries can better align their resources with user expectations. Kathleen Miller (585) 223-7570	\$93,000.00
Schuyler-Chemung-Tioga BOCES School Library System <i>TT</i>	03-0017	Navigating in Cyberspace: Have the Rules Changed? will provide awareness and training for library media specialists, administrators, and staff in the following areas of technology utilization: recognizing and combating online plagiarism, Internet filtering and the confidentiality of patron records, and defining intellectual property.	\$17,350.00
South Central Regional Library Council <i>TT</i>	03-0040	Christie Frost-Wendlowsky (607) 739-3581 x 2703 <i>Libraries and the New Information Ecology: Training</i> <i>in access and services</i> will provide an in-depth exploration of various aspects of the electronic library. Staff will learn the issues and skills of: linking technologies, digital rights management, and virtual reference services. Jean Currie (607) 273-9106	\$26,900.00
Southeastern New York Library Resources Council	03-0102	Leadership & Management: Local Learning Community-Based Training creates a series of	\$25,002.00

51		workshops and train-the-trainer sessions addressing the issues related to leadership development. Staff training in leadership and management skills, marketing, and the establishment of support and networking groups will be long term goals of this initiative. Tessa Killian (845) 691-2734 x 14	
Southern Adirondack Library System <i>SI</i>	03-0084	Building Capacity for Change supports library directors and trustees as they develop creative strategies for improving library services. Workshops will train participants in leadership, management, and communication skills in order to implement service goals.	\$28,063.00
Southern Tier Library System <i>AEC</i>	03-0066	Susan L. Hauer (518) 584-7300 x 202 <i>Increasing Access through Wireless</i> <i>Telecommunications: a Feasibility Study</i> will provide valuable planning information about the feasibility of using wireless telecommunications to obtain crucial increases in bandwidth for member libraries in the Southern Tier, Finger Lakes and Four County Library Systems. The study will include information about needs, appropriate technology, and costs.	\$59,000.00
Southern Tier Library System <i>SCP</i>	03-0067	Ken Behn (607) 962-3141 <i>Libraries Serving Adult Learners</i> promotes basic literacy skills through library partnerships with adult learning centers. Training workshops, library tours, and literacy-related materials will reach 1,000 low	\$45,818.00

		literacy adults and their tutors.	
		Ristiina Wigg (607) 962-3141	
Southern Tier Library System 77	03-0068	<i>Opening the Electronic Doorway</i> uses peer trainers to teach staff, directors and volunteers in basic computer skills, Internet and database searching, and the benefits of using electronic information resources.	\$26,999.00
		Ristiina Wigg (607) 962-3141	
St. Lawrence-Lewis BOCES School Library System <i>AEC</i>	03-0015	<i>Retrospective Conversion</i> will involve five school library media centers in three school districts, converting 18,000 records to MARC format. These records will be accessed from the School Library System's Union Catalog and the Northern New York Library Network's CD-ROM and online catalog.	\$11,790.00
		Allison S. Wheeler (315) 353-6684	
Steuben-Allegany BOCES School Library System <i>AEC</i>	03-0004	<i>Empowerment Through Enrichment</i> will improve accessibility to library materials by expanding the number of access points in the online catalog. Researchers of the online local catalog, the system union catalog, and the regional catalog will benefit by the identification of more resources.	\$15,000.00
		Stephanie B. Wilson (607) 654-2289	
Suffolk Cooperative Library System	03-0013	<i>Libraries as Court Help Resource Centers</i> will help lower-income, low literacy, and Spanish speaking citizens navigate the New York State and local civil	\$50,900.00
SCP		court systems. By providing appropriate legal	

		information and access to electronic resources, six Suffolk County public libraries will be serving self-represented litigants. Partnerships with the courts, and the Latin American and Caribbean Studies Center will provide training to participating librarians and Spanish interns to act as bilingual translators. Diane Eidelman (631) 286-1600 x 1335	
Upper Hudson Library System <i>AEC</i>	03-0035	<i>Tech Valley/Tech Libraries</i> will train staff in four participating libraries to provide customized reference services to patrons involved in technology-based businesses. The project will include creation of a website to connect individuals with such businesses, government agencies, and trade associations. The libraries will also offer public programs.	\$17,630.00
Upper Hudson Library System SFY	03-0037	Rachel R. Baum (518) 437-9880 x 225 <i>Imagination River Storytelling Camp</i> pilots a literacy learning experience for middle school students based on New York State English/Language Arts Standards. Four public libraries will partner with a professional storyteller, a middle school language arts teacher and a school librarian to implement a storytelling unit resulting in a CD, a web page, and participation in the Riverway Storytelling Festival. Mary Fellows (518) 437-9880 x 228	\$49,258.00
Upper Hudson Library	03-0038	New Planning for Results develops a pool of skilled	\$30,000.00

System SI		trainers to facilitate the Public Library Association's New Planning for Results community-based planning model. Trainers will each work with three libraries to develop a community-based long-range service plan, providing the framework for the formation of public library districts. Sara Dallas (518) 437-9880 x 227	
Westchester BOCES School Library System 77	03-0101	New Century Learning: A Collaborative Approach will provide a professional development model to teach school librarians and K-12 teachers how to collaboratively use technology and the information literacy standards to develop inquiry-based curriculum. A manual, web site, instructional materials and teaching strategies, and a collection of web sites will be available for other school districts interested in replicating the project. Francene C. Costello (914) 345-8500 x 123	\$33,000.00
Westchester Library System <i>SCP</i>	03-0064	A Library Partnership Responds to 9/11 by providing informational, educational, counseling, training and employment services to affected New Yorkers. Three libraries will assist with workforce development by partnering with One-Stop Employment Center and the September 11th Family Response Center. Elaine M. Sozzi (914) 231-3239	\$49,537.00
Westchester Library System	03-0065	<i>Firstfind.info</i> is a virtual library of reviewed websites in Plain English on a wide range of information. Topics range from how to find local ESL classes to	\$17,725.00

AEC		how to buy a car. Developed in collaboration with New York Public Library, Brooklyn Public Library, Queens Borough Public Library, and the American Library Association, firstfind.info serves the information needs of the 46% of adults in the United States with low literacy skills. Robin Osborne (914) 231-3237	
Western New York Library Resources Council <i>AEC</i>	03-0006	WNY Libraries Express: Enhancing Access to Library Materials in the WNY Region Through will reduce staff time, streamline interlibrary loan workflow, and reduce costs. By implementing an ISO/ILL standard compliant electronic interlibrary loan system, the citizens of Western NY will have enhanced access to library materials. Sheryl Knab (716) 633-0705 x 21	\$70,000.00
Western New York Library Resources Council <i>SI</i>	03-0007	Virtual Librarian on Duty - Virtual Reference Pilot Project: Enhancing WNY Reference Service will provide a real-time virtual reference service benefiting public library patrons and distance education students. Member libraries will share staffing, resources, and fiscal responsibilities for providing a cooperative model. Sheryl Knab (716) 633-0705 x 21	\$40,000.00
		73 Projects Total	\$2,484,241

Go to Library Development home page