



## Library Development

### National Survey of Public Library Outlet Internet Connectivity

#### Requested by John Bertot

The following are preliminary results of a survey of New York State public library outlets collected by John Bertot during the summer of 1998.

#### Responses from 951 library outlets

1. Is this library outlet **Currently connected** to the Internet in any way?

NO = 126

YES = 825

2. If this library outlet **does not now have any access to the Internet**, is there a plan to connect the outlet to the Internet in any way in the next within the next 12 months?

YES, for library staff use only = 11

YES, for library staff use AND public access = 80

NO Internet connection planned = 32

3. Does this library outlet provide **public access to the Internet**?

No (please return the survey. **Thank You!**)

Yes (please go to question 4) = 700

4. Please indicate the **type(s) and number** of public access Internet terminals/workstations provided by this library outlet:

a. Text-based (e.g., non-graphical). = 504 terminals (181 responses)

b. Graphical (e.g., can display images). = 3,425 terminals (641 responses)

5. Please indicate the **maximum speed** of this **library outlet's public access Internet**

**Service connection:**

**14.4** kbps or less = 35

**56** kbps = 230

**T1** (1.5 mbps) = 109

**28.8** kbps = 82

**64** kbps (ISDN 1B+D) = 15

**Cable service**(10 mbps) = 80

**33.6** kbps = 86

**128** kbps(ISDN 2B+D) = 18

**Other responses to question 5 with speed options not on the original survey:**

**Frame relay** = 1

**Other** = 2

**384** kbps = 27

6. Please complete the following questions about this library outlet's public access Internet Services:

	<b>On all Terminals/ Workstation</b>	<b>On some Terminals/ Workstation</b>	<b>On no Terminals/ Workstation</b>
a)Our library offers special software for individuals with disabilities	6	79	544
b)Our library uses filtering software blocking software for pornography)	18	22	644

7. Does this library outlet have an **acceptable use public access Internet policy** in place (e.g., a policy that informs the public about the use of the Internet by minors, pornographic material, chat rooms)?

YES = 547

NO = 34

Currently developing a policy = 120

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