



Where People Connect, Communities Achieve

## EDGE AT A GLANCE

Edge is a groundbreaking leadership and management tool helping libraries better serve their communities through improved public technology services. It operates with the vision that all people have the opportunity to improve their lives through the technology services available in public libraries.

LIBRARY

PUBLIC ACCESS  
TECHNOLOGY

PARTNERSHIPS

ACHIEVING  
COMMUNITY  
PRIORITIES



## EDGE TOOLKIT

Just as each community has unique needs and demographics, demands and challenges are different at each library. The Edge Toolkit gives libraries a look into their local data, from operations to partnerships and programming. It is filled with useful, scalable tools that give libraries a view of what's working and where there is room for improvement. Together, these tools help all libraries shape the way they communicate about their role in communities, plan for the future and work directly with local leaders to align community priorities. The Edge Toolkit includes:

- The online [assessment tool](#) to help libraries assess and evaluate current services.
- [Practical resources](#), including templates, tools and tips for improving the library's public technology services.
- [Case studies](#) featuring examples of public libraries of all sizes using computers to meet community needs.
- [Reporting and presentation tools](#) to help library leaders tell the story of how computers support the local economy, workforce, lifelong learning and a strong community.
- [Training](#) to guide libraries in using their Edge results for planning, advocacy and outreach activities as they enhance and build technology services.

## ABOUT THE EDGE COALITION

The Urban Libraries Council, with funding from the Bill & Melinda Gates Foundation and in partnership with 12 library and local government associations, has been leading the development of the Edge Initiative since 2011. To develop Edge, ULC and the Edge Coalition worked hand-in-hand to create this professional tool and ensure its value for all libraries and communities. The Edge Coalition includes:

