

## **GENERAL OUTCOMES**

### **Primary recipient outcomes (New York State Library)**

- PCCs/E-Mobile Units offer:
  - Access to the Internet and computers.
  - Digital literacy services.
  - Workforce development services.
- Community members use PCCs/E-Mobile Unit services.
- PCCs/E-Mobile Units conduct outreach and promote services within the community.
- PCC/E-Mobile Units partner with local organizations and groups to further outreach efforts.

### **Sub-recipient outcomes (PCC and E-Mobile Units)**

- PCC/E-Mobile Unit users gain digital literacy skills.
- PCC/E-Mobile Unit users are better prepared for the workforce.
- PCC/E-Mobile Unit users are satisfied with services.
- Community partners are aware of PCC/E-Mobile Unit services.