

DIGITAL

INCLUSION

& PUBLIC LIBRARIES

Public libraries build digitally inclusive communities through access to vital resources like:

TECHNOLOGY

Public libraries offer free access to computers, broadband Internet, and wireless Internet (WiFi)

EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services and resources

INSTRUCTION

Public libraries offer a wide range of free technology instruction, including courses on employment and health resources

E-GOVERNMENT

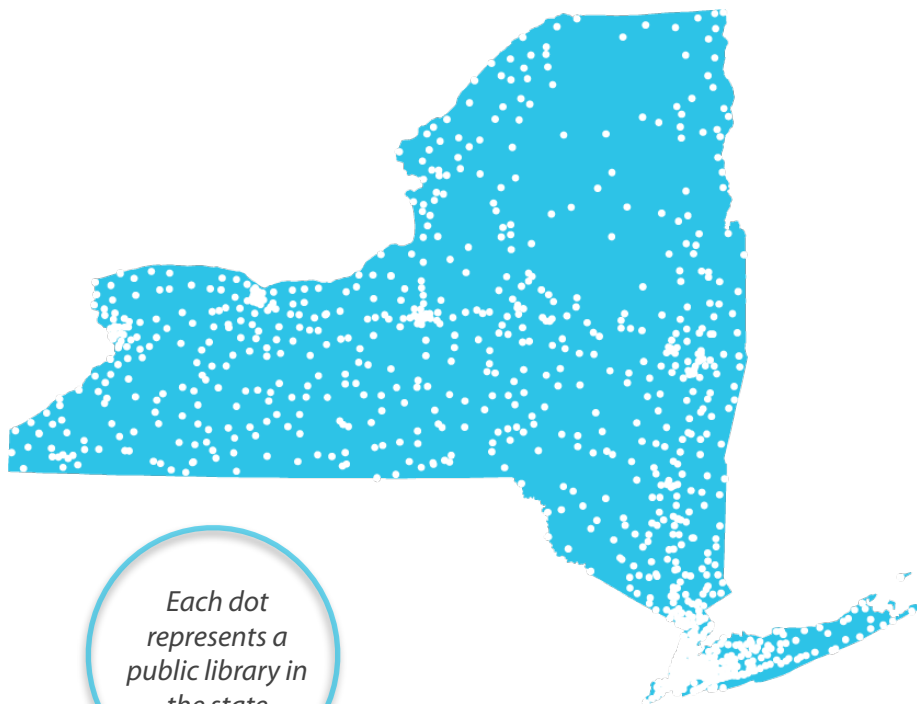
Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

EMPLOYMENT

Public libraries help people create résumés, search for jobs, and apply for jobs online

New York

at a Glance



*Each dot
represents a
public library in
the state*

New York has 1,061 libraries, which were visited 111,167,172 times, with 22,903,988 public Internet computer uses.*

* Data from FY2013 IMLS Public Library Survey (imls.gov)



Did You Know? ^{**}



- ▶ **93%** of New York libraries offer general Internet use training
- ▶ **78%** of New York libraries offer access to online homework assistance



- ▶ **86%** of New York libraries provide access to online health resources
- ▶ **57%** of New York libraries help individuals identify health insurance resources



- ▶ **70%** of New York libraries help individuals access and use E-government services
- ▶ **85%** of *those* New York libraries help individuals complete online government forms



- ▶ **76%** of New York libraries help individuals apply for jobs
- ▶ **72%** of New York libraries help individuals access and use employment and job opportunity resources

*** Data from 2014 Digital Inclusion Survey. Percentages are unweighted.*

